



COVID-19 Information

If you think you might have the Coronavirus, call the NYS Coronavirus Hotline: (888) 364-3065 or call 311 (NYC) or 211 (other counties): 24 hours and all languages; you can also call the NYC Health & Hospitals COVID-19 Hotline: (844) 692-4692

(If you are experiencing fever, coughing, shortness of breath or other cold or flu-like symptoms, you should consult medical help. If you need help getting medical care, call 311. You can get care in NYC regardless of immigration status or ability to pay.)

See NYC Factsheets on Coronavirus: (in English, Spanish & Haitian Creole)

[Stay Home, New Yorkers: What You Need to Know Now About COVID-19](#)

[Quédense en casa, neoyorquinos: Lo que necesitan saber ahora sobre COVID-19](#)

[Rete Lakay, Nouyòkè yo Sa Ou Dwe Konnen Sou COVID-19](#)

For more info on the Coronavirus:

[COVID Information from John Hopkins U.](#)

[Coronavirus \(COVID-19\) Health and Safety](#)

[Coronavirus Disease 2019 \(COVID-19\)](#)

<https://coronavirus.health.ny.gov/home>

[Symptoms & Testing | CDC](#)

For updates: text "COVID" to 692-692 or text "COVIDESP" to 692-692 for updates in Spanish

NYC Resources re COVID-19

NYC's Virtual Resource Center: [COVID-19 Services & Resources](#) (info on accessing various City services: Food, Unemployment, etc.)

Additional NYC Resources: (includes more info on Benefits & Support; Schools, etc.)

[Coronavirus \(COVID-19\) and City Life](#)

(Tap "translate" or "Select Language" on upper right part of NYC websites for Spanish, Haitian Creole, or other languages.)

Resource List for Immigrants

En Español [Lista de recursos para personas indocumentadas en NYC](#)

Emergency Food

Everyone is eligible for emergency food assistance, regardless of immigration status or how much money you have.

1. [Find Food](#) Map that has food pantries and when they are open
2. For urgent food and hunger needs, call the Emergency Food Hotline at [866-888-8777](tel:866-888-8777) or [311](tel:311). You'll be provided with hours of operation and directions to the nearest food pantries and community kitchens.
3. All New Yorkers can pick up **three free meals a day to-go** at more than 400 Meal Hubs across the city: [Free Meals](#) Here's a link to the 400 locations: [Meal Location Search](#) or you can type "meals" and your zip code to 877-877
4. If you are not able to go out to get food, and don't have someone to assist you, you can apply to have food delivered through the **GetFoodNYC Food Delivery Program**: *Call 311 and when you hear the recording about COVID-19 - push 1 & then 1 again; A 311 staff person will ask you questions and, if you qualify, set up your delivery for 2 days worth of food. You can continue to call 311 to ask for additional deliveries as needed and/or you can place orders here:* <https://cv19engagementportal.cityofnewyork.us/#/display/5e7555117ad6750216160409>
5. If you often need help buying food, use [ACCESS NYC](#) to see if you're eligible for SNAP (food stamps) and other benefits

Health Care

You can get health care in NYC regardless of immigration status, health insurance coverage, or ability to pay. Special enrollment for uninsured New Yorkers is available until April 15th: individuals can enroll through NY State of Health or directly through insurers for coverage effective on April 1st. **If you need help getting medical care, call 311.**

Unemployment Assistance

New York State is waiving the 7-day waiting period for Unemployment Insurance benefits for people who are out of work due to Coronavirus (COVID-19) closures or quarantines.

Visit the [New York State Department of Labor website](#) for more information

No-cost Legal Assistance / Immigration

NYS Immigration Hotline: (800) 566-7636

Legal Aid Society: (888) 663-6880

Legal Services NYC: (917) 661-4500

New York Legal Assistance Group: (212) 613-5000

Unemployment Action Center: (212) 998-6568

Action NYC 1 800 354 0365

Or call 311 and ask for an Action NYC appointment for legal consultation

Legal Help with different issues – Make the Road NY: (866) 365-2724

- Health insurance enrollment/healthcare navigation- 103
- SNAP enrollment- 146
- Public charge- 123
- Coronavirus- 240

Housing: Evictions are Suspended

For Housing help: Call 311 or your NYCC organizer

To Report attempted evictions – call DOI’s Bureau of City Marshals at (212) 825-5953.

Support for eviction prevention: [Bronx Works](#), [Catholic Charities](#), [Coalition for the Homeless](#)

Social Service Organizations

- Catholic Charities Community Services, Archdiocese of New York Helpline at 1-888-744-7900 – food resources and support for seniors
- Immigrant and Refugee Services – Email immigration.services@archny.org or call 212-419-3700
- New York Legal Aid Access to Benefits Helpline (844) 955-3425

Mutual Aid & More Resource Lists

Long Island

1. [Long Island Mutual Aid Facebook Group](#)
2. [Community Solidarity Food Distribution](#)
3. [Suffolk County Mutual Aid Guide](#)
4. [Nassau County DSA Covid-19 Mutual Aid Form](#)
5. [Suffolk County DSA Covid-19 Mutual Aid Form](#)

NYC (includes all 5 boroughs and about 40 neighborhood mutual aid groups)

1. [Master List of NYC Mutual Aid by Neighborhood and Borough](#) (NYC United Against Coronavirus)
1. [NYC Wider Resources List](#)
2. [NYC specifically for young people](#)

Poster for your Refrigerator: https://www1.nyc.gov/assets/doh/downloads/pdf/imm/stop-the-spread-poster.pdf?mc_cid=8c5f6373c2&mc_eid=49757841a8